



What We're Doing to Keep Our Community Safe

An Update on What We're Doing to Keep the Community Safe Without Sacrificing Customer Experience

At Great Lakes Commercial Roofing, LLC the safety and well-being of our customers and employees is always our top priority. We understand that the rapidly evolving situation with the coronavirus (COVID-19) can be unnerving with new information coming to light daily. We are closely monitoring these real-time developments and looking to experts such as the Centers for Disease Control (CDC) for guidance.

As a result, we have taken several actions to ensure we are keeping your well-being front and center.

We've had internal communication covering proper practices to prevent the spread of germs from person to person. We are also asking our Team Members to avoid any personal contact such as the normal custom to shake hands when greeting a customer, to again, limit any potential exposure. If our team members are not feeling well, we are requiring them to stay home and not allowing them on the job site or to meet with building owners. Prioritizing everyone's safety in this manner may cause minor schedule set-backs but we will keep you informed and work aggressively, on our end, to keep projects moving successfully.

Our goal is to keep the customers and team members as safe as possible and away from any potential exposure, but this does not limit the level of personalized service we are able to provide.

Technology enables us to begin your new project or to keep your existing project moving along with little to no physical interaction. We can deliver the same great service and personalized, in-home style meeting via video chat. This is simple to do with any mobile device. We're happy to walk you through the steps to ensure you receive a detailed presentation to make informed decisions and the full value of the Great Lakes Commercial Roofing, LLC Experience.

Most of the work that we do does not require face to face interaction, so we are still able to perform most, if not all, repairs and replacements. Additionally, we offer industry leading technology, such as Company Cam, which allows you to follow the progress of your project using any mobile device. This essentially eliminates the need to have personal contact with any of our crew members while keeping you fully involved in every step of the process.

Your Project Manager and Project Advisors are only a phone call or text away to address any questions or concerns. Remember, you can send a message to our Great Lakes Commercial Roofing, LLC TEXT Line and connect with a real member of our team almost any time of day! Text or Call Number: (814) 720-9814

Our team and our customers have grown the Great Lakes Commercial Roofing, LLC to one of the leading commercial roofing companies in the Pittsburgh area. Keeping our community safe is an issue we take seriously. We are confident that we can make the safety and well-being of everyone our #1 priority while also delivering the personalized experience you have come to expect from us.

Please feel free to reach out or respond to this email if you have any questions or concerns.

Thank for your time!

The Great Lakes Commercial Roofing Team